



# Peace of Mind That Goes the Extra Mile



## +care +Care Service<sup>SM</sup> Warranty

Organizations of all sizes rely on their computing solutions to keep them moving forward and Dynabook is offering its customers a new, premier standard warranty – called +Care Service<sup>SM</sup> warranty<sup>1</sup> – to do just that. +Care Service warranty is now available on select Dynabook-branded laptops, including Featured and Build-to-Order configurations. Select Featured Configuration laptops now include a three-year warranty with on-site service and access to the company's network of expert service professionals as part of the organization's standard coverage while select Dynabook Build-to-Order laptops now include a four-year warranty and the same support access. If your laptop ever needs service, we offer Depot Repair, Carry-In, On-Site, Customer Replaceable Parts and Technical Phone Support to allow you to get it fixed quickly, conveniently and most importantly the way you want it. Even when traveling internationally, we have you covered with a global network of Carry-In Authorized Service Providers, who can quickly get your system back to peak performance. +Care Service warranty proves Dynabook is the right choice in mobile computing.

### Decades of Experience, the Dynabook Difference



#### Long-Term Quality Assurance

We engineer our laptop computers to provide years of worry-free productivity and back them with the peace of mind of a 3-year or 4-year +Care Service<sup>SM</sup> warranty<sup>1</sup> on select models!



#### Local and Global Coverage

Our global network of expert support professionals ensures that whether you are working from home or across the globe you are never out of reach for product service.



#### Support That Fits Your Needs

Dynabook +Care Service<sup>SM</sup> warranty means that we are here for you, however best fits your needs. With four convenient service options available, we make servicing your product painless.



FEATURE COMPARISON	Standard Warranty	New +Care Service <sup>SM</sup> Standard Warranty Featured Configuration	New +Care Service <sup>SM</sup> Standard Warranty Built to Order
Warranty Term	1 Year	<b>3 Years</b>	<b>4 Years</b>
Technical Phone Support	1 Year	<b>3 Years</b>	<b>4 Years</b>
Customer Replaceable Parts	✓	✓	✓
Depot Service Center	✓	✓	✓
Carry-in Service (U.S. and International)	✓	✓	✓
On-Site Service (Corp. or Home Office)		✓	✓

## Product Service Support That Fits Your Needs

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### Technical Phone Support Service

We offer complimentary phone support. Our phone techs are highly trained and a key component to getting you back to work.

### Depot Repair Service

We will coordinate the shipment of your Dynabook-branded laptop back to our Depot Center in the United States and quickly perform the necessary repairs to return you back to peak operating performance.

### Carry-In Service

Bring your Dynabook laptop into any of our more than 1000 global Authorized Service Providers for quick and convenient service.

### On-Site Service

Whether you are working from home, school or the office, our mobile technicians will come to you as quickly as the next business day within the United States and get your system up and running.

### Customer Replaceable Parts

For easily swappable items like batteries, memory modules, HDD/SSDs and AC adapters, customers can request next-day replacement through Dynabook's online Troubleshooting Assistant or Dynabook Business Support Center.

**To obtain service, please call 800-457-7777**

[us.dynabook.com/warranties/pluscare](https://us.dynabook.com/warranties/pluscare)    [support.dynabook.com/warranty](https://support.dynabook.com/warranty)

1. Dynabook's standard limited warranty terms and limitations apply. Visit <https://support.dynabook.com/warranty> for details.