



# Service Plans – Onsite and ADH Service

## Standard Pricing – Laptops with 1-Year Warranty\*

### Real-life protection for real-world moments

Dynabook Service Plans give you the peace of mind you need by extending the manufacturer’s limited warranty and protecting you against accidental damage from normal handling and use.

### Benefits Include

#### Accidental Damage (if selected)

It’s inevitable that accidents will happen, but that’s all right! With protection against accidental damage, such as drops, liquid spills or other accidents, your product will be covered.

#### Complete Coverage

Dynabook Service Plans<sup>1</sup> cover 100% of parts, labor and return shipping costs to ensure minimal downtime and that your product will work like new for the duration of the Program.

#### Technical Support

Dynabook support specialists are only a phone call away and will help resolve most technical issues quickly and completely, guiding you step by step through the service process.

#### Dynabook Quality

Dynabook takes pride in the quality of our products and services, which is why we only use Dynabook authorized technicians and certified parts.

#### Onsite Service (if selected)

Onsite Service provided by a Dynabook certified technician with Next Business Day response.

#### Service Commitment

In the unlikely event we are unable to repair your product, we’ll replace it or reimburse you an amount pursuant to the Program terms.

#### Day-1 Coverage

Protection for your product begins the day of purchase so you can avoid out-of-pocket repair expenses from the outset.<sup>2</sup>

\*Must be purchased within the first 30 days of ownership

### Laptops with 1-Year Warranty

<b>\$79</b>	<b>1-Year Service Plan with ADH</b> WSN-PSGQ1V
<b>\$89</b>	<b>1-Year Service Plan + Onsite</b> WSN-PSQN1V
<b>\$99</b>	<b>1-Year Service Plan with ADH + Onsite</b> WSN-PEGN2V
<b>\$91</b>	<b>2-Year Service Plan</b> WSN-PEQQ2V
<b>\$159</b>	<b>2-Year Service Plan with ADH</b> WSN-PEGQ2V
<b>\$229</b>	<b>2-Year Service Plan with ADH + Onsite</b> WSN-PEGN2V
<b>\$162</b>	<b>3-Service Plan</b> WSN-PEQQ3V
<b>\$299</b>	<b>3-Year Service Plan + Onsite</b> WSN-PEQN3V
<b>\$289</b>	<b>3-Year Service Plan with ADH</b> WSN-PEGQ3V
<b>\$369</b>	<b>3-Year Service Plan with ADH + Onsite</b> WSN-PEGN3V
<b>\$299</b>	<b>4-Year Service Plan</b> WSN-PEQQ4V
<b>\$469</b>	<b>4-Year Service Plan + Onsite</b> WSN-PEQN4V
<b>\$499</b>	<b>4-Year Service Plan with ADH</b> WSN-PEGQ4V
<b>\$539</b>	<b>4-Year Service Plan with ADH + Onsite</b> WSN-PEGN4V

1. Dynabook Service Plans are offered by Dynabook Americas, Inc. and administered by Service Net Warranty, LLC. and AIG Warranty Services of FL, Inc. All Extended Service Plans are subject to terms and conditions available at <http://dynabook.us/svc-plan-tc>.

2. Service Plan Coverage begins on date of product purchase or date of product shipment (if purchased online) and runs concurrently with the manufacturer’s limited warranty. Plan lengths vary depending on Plan chosen. If a covered product is unreparable and it is replaced, plan is fulfilled in its entirety. Replacement may be with refurbished product of like kind, quality, and functionality. Coverage limited to purchase price of your product (minus sales tax and claims paid).

If Onsite service (if applicable) cannot be attempted at your residence due to environmental and/or technical requirements, or if you are located more than seventy-five (75) miles from the nearest authorized service center, the cost to transport and/or ship your product for service will be covered under your service plan and will go against our maximum liability owed to you under this Service Plan.

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# Service Plans – Onsite and ADH Service

## Standard Pricing – Laptops with 3- or 4-Year Warranty\*

### Real-life protection for real-world moments

Dynabook Service Plans give you the peace of mind you need by extending the manufacturer’s limited warranty and protecting you against accidental damage from normal handling and use.

### Benefits Include

#### Accidental Damage (if selected)

It’s inevitable that accidents will happen, but that’s all right! With protection against accidental damage, such as drops, liquid spills or other accidents, your product will be covered.

#### Complete Coverage

Dynabook Service Plans<sup>1</sup> cover 100% of parts, labor and return shipping costs to ensure minimal downtime and that your product will work like new for the duration of the Program.

#### Technical Support

Dynabook support specialists are only a phone call away and will help resolve most technical issues quickly and completely, guiding you step by step through the service process.

#### Dynabook Quality

Dynabook takes pride in the quality of our products and services, which is why we only use Dynabook authorized technicians and certified parts.

#### Onsite Service (if selected)

Onsite Service provided by a Dynabook certified technician with Next Business Day response.

#### Service Commitment

In the unlikely event we are unable to repair your product, we’ll replace it or reimburse you an amount pursuant to the Program terms.

#### Day-1 Coverage

Protection for your product begins the day of purchase so you can avoid out-of-pocket repair expenses from the outset.<sup>2</sup>

\*Must be purchased within the first 30 days of ownership

### Laptops with 3-Year Warranty

- \$99** 3-Year Service Plan + Onsite  
WSN-PQQN3V
- \$199** 3-Year Service Plan with ADH  
WSN-PQQQ3V
- \$249** 3-Year Service Plan with ADH + Onsite  
WSN-PQGN3V
- \$129** 4-Year Service Plan  
WSN-PTQQ4V
- \$195** 4-Year Service Plan + Onsite  
WSN-PTQN4V
- \$349** 4-Year Service Plan with ADH  
WSN-PTGQ4V
- \$479** 4-Year Service Plan with ADH + Onsite  
WSN-PTGN4V

### Laptops with 4-Year Warranty

- \$99** 4-Year Service Plan + Onsite  
WSN-PMQN4V
- \$199** 4-Year Service Plan with ADH  
WSN-PGQ4V
- \$319** 4-Year Service Plan with ADH + Onsite  
WSN-PQGN3V

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